



MASTER SERVICE AGREEMENT

NHC SALES: Jason Swann

PARTNER: TCG

SUB AGENT:

DATE PREPARED: 3/7/2022

Company and Billing Information

Corporate Name:	CAPITAL AREA COMMUNITY ACTION AGENCY, INC.	Main Contact Name:	TIM CENTER
Business Name (DBA):		Phone:	850-222-2043
Street Address:	309 OFFICE PLAZA DR	Email:	tim.center@cacaainc.org
City:	TALLAHASSEE	State:	FL
ZIP:	32301	Country:	USA

Terms and Conditions

This Master Service Agreement ("MSA") is entered into between New Horizon Communications ("NHC") and Corporate Name Company referenced above, further referred to as "Customer". As defined herein, the term "Agreement" refers to this MSA, any Addendum to the MSA ("Addendum"), NHC's standard terms and conditions referred to as the Terms of Service (TOS) available at <https://nhcgrp.com/terms-of-service>, and all Service Order Addendum(s) ("SOA"). The Agreement is fully binding and enforceable as of the date the SOA is/are signed by both parties (the "Effective Date(s)"). To become effective, this Agreement must be: (1) signed by an authorized Customer representative; (2) signed by an authorized NHC representative; and (3) Customer must enter into a SOA. This Agreement is effective in all electronic or physical forms, which all will be considered original and all constitute the Agreement. This Agreement may be executed in counterparts, each of which shall be deemed an original, but all of which together shall be deemed to be one and the same agreement. A signed copy of this Agreement delivered by email or other means of electronic transmission shall be deemed to have the same legal effect as delivery of an original signed copy of this Agreement.

Authorized Representative: By signing the Agreement, you acknowledge you have the authority to enter into the Agreement on the Customer's behalf.

Agreed to on behalf of Customer by:

Name: Tim Center

Title: Chief Executive Officer

Tim Center

Authorized Signature

Date: 03 / 23 / 2022

Agreed to on behalf of NHC by:

Name: _____

Title: _____

Authorized Signature

Date: _____

Authorizations

Do not release any of my company information (including my customer service record) to requesting carriers or third-party vendors without prior notification and/or my consent. (initials) TC

I hereby authorize my Agent access to view my New Horizon Communications invoice. (initials) TC

NHC Document: MSA - Master Service Agreement - v12.6.21



PREPARED FOR: CAPITAL AREA COMMUNITY ACTION AGENCY
 AGENT: TCG
 DATE PREPARED: 3/23/22
 PREPARED BY: GEORGE MONT
 EXPIRES ON: 5/31/2022
 TERM: 2 Year

NHC SERVICE PROPOSAL

Please see the following pages for quote details

Proposed Monthly Service Charges	Proposed NHC Relocation Charges
\$1,505.88	\$0.00

Terms and Conditions

- 1) This Service Order Addendum is valid for 60 days. It does not include (if applicable) any additional equipment, cabling or pre-installation work, added features, peripherals (ie: cables, modules, mounting hardware) shipping, optional features or services that may have been added at the customer's request prior to installation and billing. Additionally, during the migration process or after NHC has assumed billing, it is discovered the lines have additional features and/or are of another class of service (for example Centrex lines, Metro Lines, Remote Call Forward, Reverse Trunk Lines, etc) will be priced at NHC posted or tariffed rates. Migrating existing service to NHC, customer understands and accepts that additional feature charges will apply if after migration additional feature charges are found to be associated with the migrated service.
- 2) The pricing above does not include taxes, fees and surcharges that are imposed or permitted by a government agency under a rule or regulation. In many cases, they are designed to support a specific program (e.g. universal service fund, 911, deaf relay services, etc.) Other fees and surcharges cover our costs associated with providing certain aspects of our service such as maintenance and repair charges that are imposed on us by our underlying carrier, network components and long distance access. These fees and surcharges are set forth on our website at www.NHCTermsOfService.com. The first invoice will be inclusive of pro-rated charges, which will be applied as one month in advance for voice, hardware, and security services as well as two months in advance for data and Internet services.
- 3) An address must be supplied and validated by RBOC/ILEC database. NHC is not responsible for an unvalidated address that doesn't match the location resulting in an inaccurate quote.
- 4) Distance, Location Site Survey & Buildouts/Cabling: Pricing and install intervals are based on the requested building location and available facilities. Additional costs for build-out and/or cabling may apply with some requested services (for example Broadband, GPOD, and Ethernet type services).
- 5) Domestic (US) Unlimited Rate Usage Plans are designed for typical day to day business voice use only. NHC reserves the right to cap, change or terminate the customer's unlimited rate plan if it is determined that the customer is using the unlimited rate plan excessively. newVoice Domestic (Non-Toll Free) inbound usage caps are as follows: Inbound usage is capped at 25,000 minutes per PRI and 2,500 minutes per Hosted Seat, SIP Trunk, and Business Line. Inbound calls exceeding those levels will be billed at \$0.015 cents per minute. NHC in its sole discretion reserves the right to ensure that services are used by the customer for normal day to day business use. Instances of abuse would include but are not limited to: call centers, voice/fax dialers, telecom carrier applications, etc. NHC in its sole discretion reserves the right to ensure that services are used by the customer for normal day to day business use.
- 6) Confidential and Proprietary: This Service Order Addendum is provided to the Company listed above and may not be disclosed or forwarded to any other party without the express written consent of New Horizon Communications Corp.
- 7) Terms of Service: By signing this Service Order Addendum, the parties agree to incorporate this Service Order Addendum and the Master Service Agreement with which it is associated to the Terms of Service that are set forth on NHC's website at www.NHCTermsOfService.com. In the event of conflict between the Terms of Service and either the Master Service Agreement or this Service Order Addendum, the Terms of Service shall control.

CUSTOMER AUTHORIZATION

The signatory below represent and warrants his or her authority to execute, deliver and perform this Agreement on behalf of the Company named below. New Horizon shall be entitled to rely on any apparent or implied authority of such signatory, which shall result in a binding and enforceable agreement between New Horizon and the Company. Installation shall mean the date when NHC tests and turns up your service and we notify you that your service is ready for use.

Accepted by or on behalf of Customer by:

Accepted by or on behalf of New Horizon Communications Corp. by:

Name: Tim Center

Name:

Title: Chief Executive Officer

Title:

Authorized Signature:

Tim Center

Authorized Signature:

Date:

03 / 23 / 2022

Date:



NHC SERVICE PROPOSAL

PREPARED FOR: CAPITAL AREA COMMUNITY ACTION AGENCY
 AGENT: TCG
 DATE PREPARED: 2/2/22
 QUOTED TERM: 2 Year
 PREPARED BY: GEORGE MONT
 EXPIRES ON: 5/31/2022

Circuits subject to site survey
 Circuits include 8 static IP

Item	QTY	UNIT PRICE	TOTAL
		\$1,905.99	\$0.00

Address	City	State	Zip	Service	Price	Price	Price	Price	Price	Price	
308 OFFICE PLAZA DR	TALLAHASSEE	FL	32301	200M/200M COAX	COMCAST	\$190.00	\$23.00	\$20.00	\$20.00	\$193.00	\$0.00
25 ISLAND DR	BASTPOINT	FL	32328	200M/200M COAX	COMCAST	\$190.00	\$23.00	\$20.00	\$20.00	\$193.00	\$0.00
1155 N JEFFERSON ST	MONTICELLO	FL	32944	200M/200M COAX	COMCAST	\$190.00	\$23.00	\$20.00	\$20.00	\$193.00	\$0.00
250 MARIE ST	MONTICELLO	FL	32944	200M/200M COAX	COMCAST	\$190.00	\$23.00	\$20.00	\$20.00	\$193.00	\$0.00
20859 CENTRAL AVE E	BLOUNTSTOWN	FL	32424	200M/200M COAX	SPECTRUM	\$100.00	\$20.00	\$99.99	\$0.00	\$199.99	\$0.00
2888 CRAWFORDVILLE HWY	CRAWFORDVILLE	FL	32527	200M/200M COAX	COMCAST	\$190.00	\$23.00	\$20.00	\$20.00	\$193.00	\$0.00
347 OFFICE PLAZA DR	TALLAHASSEE	FL	32301	200M/200M COAX	COMCAST	\$190.00	\$23.00	\$20.00	\$20.00	\$193.00	\$0.00
240 MABRY ST	TALLAHASSEE	FL	32304	200M/200M COAX	COMCAST	\$190.00	\$23.00	\$20.00	\$20.00	\$193.00	\$0.00
1126 N DUVAL ST	TALLAHASSEE	FL	32309	200M/200M COAX	COMCAST	\$190.00	\$23.00	\$20.00	\$20.00	\$193.00	\$0.00
2618 S MERIDIAN ST	TALLAHASSEE	FL	32305	200M/200M COAX	COMCAST	\$190.00	\$23.00	\$20.00	\$20.00	\$193.00	\$0.00

TC

Doc ID: db29259b32b61d9574bba109e1d4837a61f5a6b



ADDENDUM TO MASTER SERVICE AGREEMENT

Amendment to Master Service Agreement between

New Horizon Communications and Capital Area Community Action Center.

(the "Amendment")

In addition to the terms and conditions contained in the New Horizon Communications, further referred to as "NHC", Master Service Agreement between NHC and Capital Area Community Action Center., further referred to as "CUSTOMER", NHC and CUSTOMER agree to the following provisions.

- (1) Notwithstanding any provision of this Amendment to the contrary, in the event CUSTOMER loses Federal Funding, with 90 days written notice to NHC of service cancelation as well as proof of the said loss of funding, the CUSTOMER may in its sole discretion permanently terminate any or all of the contracted services without incurring the applicable Termination Penalty. CUSTOMER will be liable for the services used up though funding, as well as the services used during the lapse where they either (a) decide to continue using service(s) in place with NHC at the same or re-negotiated rate or (b) replace current NHC provided service(s) with other service(s) from NHC or another provider.

3.2 Amendment or Modification: This MSA, together with the Incorporated Agreements, constitutes the sole and entire agreement of the parties to this Agreement with respect to the subject matter contained herein, and supersedes all prior and contemporaneous understandings, agreements, representations, and warranties, both written and oral, with respect to such subject matter. If there is any conflict between the rates, terms and conditions between and among the Incorporated Agreements, the conflict shall be resolved by those terms and conditions set forth in each Incorporated Agreement in the following order: (i) the applicable tariff posted on the NHC website (<http://www.nhcgrp.com/tos/>), (ii) the Amendment, an SOA, the MSA, and finally (iii) the TOS posted on NHC's website (<http://www.nhcgrp.com/tos/>). Unless expressly provided for otherwise in writing, this Agreement may only be amended, modified, or supplemented by an agreement in writing signed by each party hereto.

- (2) All other terms and conditions of the NHC Master Service Agreement between NHC and CUSTOMER apply.

Agreed: New Horizon Communications

Agreed: Capital Area Community Action Center

Name: Jason S. Swann

Name: Tim Center

Title: Director, Channel Sales






Title: Chief Executive Officer

Date: 3/22/2022

Date: 03 / 23 / 2022

TITLE	NHC - Internet Service Agreement - Capital Area Community...
FILE NAME	NHC Agreement Doc...cy - 03.23.22.pdf
DOCUMENT ID	db29259b32b61d9574bba109e1d483f7a61f5e6b
AUDIT TRAIL DATE FORMAT	MM / DD / YYYY
STATUS	● Signed

Document History

 E-SIGN DISCLOSURE ACCEPTED	03 / 14 / 2022 12:00:16 UTC-4	Electronic record and signature disclosure accepted by (tim.center@cacaainc.org) IP: 75.144.32.193 GUID: 89cccdb9fdda1f0c98403c1218d3ec632138c20b
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 VIEWED	03 / 23 / 2022 14:08:44 UTC-4	Viewed by Tim Center (tim.center@cacaainc.org) IP: 68.84.30.158
 SIGNED	03 / 23 / 2022 14:10:43 UTC-4	Signed by Tim Center (tim.center@cacaainc.org) IP: 68.84.30.158
 COMPLETED	03 / 23 / 2022 14:10:43 UTC-4	The document has been completed.



SERVICE PROPOSAL

CUSTOMER NAME: CAPITAL AREA COMMUNITY ACTION AGENCY

NHC SALES: Jason Swann

PARTNER: TCG

SUB AGENT: TCG (Agent Admin)



QUOTE NUMBER	DATE PREPARED	EXPIRES ON	
3740903831	03/31/2022	6/29/2022	
DESCRIPTION	SERVICE ADDRESS	MRC	NRC
Internet 200/20M COAX	2813 S MERIDIAN ST, TALLAHASSEE, FL 32301	\$193.00	\$0.00
<i>* Please see the following page for quote details</i>			
	<i>Order Total</i>	\$193.00	\$0.00

NHC Document: SOA - Service Order Addendum - v1



LOCATION SERVICE QUOTE 1

QUOTE ID# 374003831

MONTH TERM 36

PREPARED FOR: CAPITAL AREA COMMUNITY ACTION AGENCY

TOTAL MRC \$193.00

SERVICE ADDRESS: 2813 S MERIDIAN ST, TALLAHASSEE, FL 32301

TOTAL NRC \$0.00

MRC Services

ITEM CODE	DESCRIPTION	EACH	QTY	TOTAL
NETWORK SERVICES - 1				
[IPCT2M]	IP Circuit - 200/20 Mbps Cable	\$130.00	1	\$130.00
[IPCAC2M]	IP Coordinated Access Charge	\$23.00	1	\$23.00
[RTR2M]	Carrier Equipment	\$20.00	1	\$20.00
[IPADRES2M]	Static IP -5	\$20.00	1	\$20.00
SUBTOTAL:				\$193.00

TOTAL MONTHLY RECURRING CHARGES: \$193.00

NRC Services

ITEM CODE	DESCRIPTION	EACH	QTY	TOTAL
INSTALLATION SERVICES				
[DATASU2M]	IP Circuit Installation	\$0.00	1	\$0.00
SUBTOTAL:				\$0.00

TOTAL NON-RECURRING CHARGES: \$0.00

Please note...

- Network Access - Installation is not guaranteed until site survey complete
- NHC Account Fees: OSS Recovery Fee - \$8.99 & Paper Bill - \$10 (Assigned to Corporate Account)
- NHC Surcharges: Maintenance & Repair Program and Interstate Carrier Cost Recovery per Terms of Service
- State & Federal Taxes and Surcharges not Included

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NHC Document: SOA - Service Order Addendum - v1



SERVICE ORDER ADDENDUM

QUOTE ID# 3740903831

CUSTOMER NAME: CAPITAL AREA COMMUNITY ACTION AGENCY

TERMS AND CONDITIONS

- 1) **Terms of Service:** By signing this Service Order Addendum ("SOA") with New Horizon Communications Corp. ("NHC"), the Customer agrees to incorporate the SOA, the accompanying Master Service Agreement, any Addendum to the Master Service Agreement, and NHC's online Terms of Service ("TOS") posted at <https://nhcgrp.com/terms-of-service>. The order of preference for the interpretation of the provisions of each of these documents is set forth in paragraph one of the TOS.
- 2) The quotes for pricing of services set forth in this SOA is valid for 60 days from the date of this SOA. The prices and charges set forth in this SOA does not include taxes, fees and surcharges (if applicable), any additional equipment, cabling or pre-installation work, added features (including unknown features on assumed services), shipping, optional features, or services that may have been added at the customer's request prior to installation and billing. Fees and surcharges are set forth at <https://nhcgrp.com/terms-of-service>.
- 3) An address must be supplied and validated by RBOC/ILEC database. NHC is not responsible for an unvalidated address that doesn't match the location resulting in an inaccurate quote.
- 4) **Distance, Location Site Survey & Buildouts/Cabling:** Pricing and install intervals are based on the requested building location and available facilities. Additional costs for build-out and/or cabling may apply with some requested services (for example Broadband, GPON, and Ethernet type services).
- 5) **Confidential and Proprietary:** The SOA is provided to the Company listed above and may not be disclosed or forwarded to any other party without the express written consent of NHC.

CUSTOMER AUTHORIZATION

The signatory below represents and warrants his or her authority to execute, deliver and perform this Agreement on behalf of the Company named below. New Horizon shall be entitled to rely on any apparent or implied authority of such signatory, which shall result in a binding and enforceable agreement between New Horizon and the Company. Installation shall mean the date when NHC tests and turns up your service and we notify you that your service is ready for use.

Agreed to on behalf of Customer by

NAME: Tim Center

TITLE: Chief Executive Officer

Tim Center

AUTHORIZED SIGNATURE _____ DATE: 03 / 31 / 2022

Agreed to on behalf of NHC by:

NAME: _____






TITLE: _____

AUTHORIZED SIGNATURE _____ DATE: _____

NHC Document: SOA - Service Order Addendum - v1

TITLE Internet Agreement - South City - Building 3
FILE NAME South City - Buil...ACTION AGENCY.pdf
DOCUMENT ID fc3c922eca3f02cce7db3239c2f942a684a07f0c
AUDIT TRAIL DATE FORMAT MM / DD / YYYY
STATUS • Signed

Document History

-  **E-SIGN DISCLOSURE ACCEPTED** **03 / 14 / 2022** 12:00:16 UTC-4
Electronic record and signature disclosure accepted by (tim.center@cacaainc.org)
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-  **SENT** **03 / 31 / 2022** 10:01:42 UTC-4
Sent for signature to Tim Center (tim.center@cacaainc.org) from info@myresourcepartners.com
IP: 104.10.12.13
-  **VIEWED** **03 / 31 / 2022** 10:26:21 UTC-4
Viewed by Tim Center (tim.center@cacaainc.org)
IP: 68.84.30.158
-  **SIGNED** **03 / 31 / 2022** 10:32:30 UTC-4
Signed by Tim Center (tim.center@cacaainc.org)
IP: 68.84.30.158
-  **COMPLETED** **03 / 31 / 2022** 10:32:30 UTC-4
The document has been completed.



SERVICE ORDER ADDENDUM

CUSTOMER NAME: CAPITAL AREA COMMUNITY - 309 OFFICE PLAZA DR

NHC SALES: Jason Swann

PARTNER: TCG

SUB AGENT: TCG (Agent Admin)

QUOTE NUMBER	DATE PREPARED	EXPIRES ON		
1315625407	04/22/2022	7/20/2022		
DESCRIPTION	SERVICE ADDRESS	MRC	NRC	
Internet - NHC Manual	309 OFFICE PLAZA DR, TALLAHASSEE, FL 32301	\$365.00	\$0.00	
	<i>* Please see the following page for quote details</i>			
	<i>Order Total</i>	\$365.00	\$0.00	

NHC Document: SOA - Service Order Addendum - v1



LOCATION SERVICE QUOTE 1

QUOTE ID# 1315625407

MONTH TERM 36

PREPARED FOR: CAPITAL AREA COMMUNITY - 309 OFFICE PLAZA DR

TOTAL MRC \$365.00

SERVICE ADDRESS: 309 OFFICE PLAZA DR, TALLAHASSEE, FL 32301

TOTAL NRC \$0.00

MRC Services

ITEM CODE	DESCRIPTION	EACH	QTY	TOTAL
NETWORK SERVICES - 1				
[IPCT2M]	IP Circuit - 1000/35 (upgrade)	\$276.00	1	\$276.00
[IPCAC2M]	IP Coordinated Access Charge	\$49.00	1	\$49.00
[RTR2M]	Carrier Equipment	\$20.00	1	\$20.00
[IPADRES2M]	Static IP - 5	\$20.00	1	\$20.00
SUBTOTAL:				\$365.00

TOTAL MONTHLY RECURRING CHARGES: \$365.00

NRC Services

ITEM CODE	DESCRIPTION	EACH	QTY	TOTAL
INSTALLATION SERVICES				
[DATASU2M]	IP Circuit - Install	\$0.00	1	\$0.00
SUBTOTAL:				\$0.00

TOTAL NON-RECURRING CHARGES: \$0.00

Please note...

- Network Access - Installation is not guaranteed until site survey complete
- NHC Account Fees: OSS Recovery Fee - \$8.99 & Paper Bill - \$10 (Assigned to Corporate Account)
- NHC Surcharges: Maintenance & Repair Program and Interstate Carrier Cost Recovery per Terms of Service
- State & Federal Taxes and Surcharges not Included

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NHC Document: SOA - Service Order Addendum - v1



SERVICE ORDER ADDENDUM

QUOTE ID# 1315625407

CUSTOMER NAME: CAPITAL AREA COMMUNITY - 309 OFFICE PLAZA DR

TERMS AND CONDITIONS

- 1) **Terms of Service:** By signing this Service Order Addendum ("SOA") with New Horizon Communications Corp. ("NHC"), the Customer agrees to incorporate the SOA, the accompanying Master Service Agreement, any Addendum to the Master Service Agreement, and NHC's online Terms of Service ("TOS") posted at <https://nhcgrp.com/terms-of-service>. The order of preference for the interpretation of the provisions of each of these documents is set forth in paragraph one of the TOS.
- 2) The quotes for pricing of services set forth in this SOA is valid for 60 days from the date of this SOA. The prices and charges set forth in this SOA does not include taxes, fees and surcharges (if applicable), any additional equipment, cabling or pre-installation work, added features (including unknown features on assumed services), shipping, optional features, or services that may have been added at the customer's request prior to installation and billing. Fees and surcharges are set forth at <https://nhcgrp.com/terms-of-service>.
- 3) An address must be supplied and validated by RBOC/ILEC database. NHC is not responsible for an unvalidated address that doesn't match the location resulting in an inaccurate quote.
- 4) **Distance, Location Site Survey & Buildouts/Cabling:** Pricing and install intervals are based on the requested building location and available facilities. Additional costs for build-out and/or cabling may apply with some requested services (for example Broadband, GPON, and Ethernet type services).
- 5) **Confidential and Proprietary:** The SOA is provided to the Company listed above and may not be disclosed or forwarded to any other party without the express written consent of NHC.

CUSTOMER AUTHORIZATION

The signatory below represents and warrants his or her authority to execute, deliver and perform this Agreement on behalf of the Company named below. New Horizon shall be entitled to rely on any apparent or implied authority of such signatory, which shall result in a binding and enforceable agreement between New Horizon and the Company. Installation shall mean the date when NHC tests and turns up your service and we notify you that your service is ready for use.

Agreed to on behalf of Customer by:

NAME: Tim Center

TITLE: Chief Executive Officer

AUTHORIZED SIGNATURE: *Tim Center*

DATE: 04 / 27 / 2022

NHC Document: SOA - Service Order Addendum - v1

Agreed to on behalf of NHC by:

NAME: _____






TITLE: _____

AUTHORIZED SIGNATURE: _____

DATE: _____

TITLE	Upgrade Comcast to 1 GIG at CACAA Corp - 309 Office Plaza...
FILE NAME	Upgrade from 200m...Office Plz Dr.pdf
DOCUMENT ID	0223949cb01726934eb324fe8041a50340402383
AUDIT TRAIL DATE FORMAT	MM / DD / YYYY
STATUS	• Signed

Document History

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 VIEWED	04 / 27 / 2022 16:18:23 UTC-4	Viewed by Tim Center (tim.center@cacaainc.org) IP: 50.215.213.249
 SIGNED	04 / 27 / 2022 16:18:57 UTC-4	Signed by Tim Center (tim.center@cacaainc.org) IP: 50.215.213.249
 COMPLETED	04 / 27 / 2022 16:18:57 UTC-4	The document has been completed.



SERVICE ORDER ADDENDUM

CUSTOMER NAME: CAPITAL AREA COMMUNITY ACTION AGENCY

NHC SALES: Jason Swann

PARTNER: TCG

SUB AGENT:

QUOTE NUMBER	DATE PREPARED	EXPIRES ON	
5179502982	04/15/2022	7/6/2022	
DESCRIPTION	SERVICE ADDRESS	MRC	NRC
Internet - Wireless LTE	950 MAMIE SCOTT DR, MONTICELLO, FL 32344	\$189.90	\$99.00
<i>* Please see the following page for quote details</i>			
	<i>Order Total</i>	\$189.90	\$99.00

NHC Document: SOA - Service Order Addendum - v1

TC

Doc ID: 66ecf91f5682032779ffae4d43bdb560922c34a8



LOCATION SERVICE QUOTE 1

QUOTE ID# 5179502982

MONTH TERM 36

PREPARED FOR: CAPITAL AREA COMMUNITY ACTION AGENCY

TOTAL MRC \$189.90

SERVICE ADDRESS: 950 MAMIE SCOTT DR, MONTICELLO, FL 32344

TOTAL NRC \$99.00

MRC Services

ITEM CODE	DESCRIPTION	EACH	QTY	TOTAL
NETWORK SERVICES - 1				
[351]	Wireless Data Allowance - 100Gb	\$0.00	1	\$0.00
SUBTOTAL:				\$0.00
NETWORK SERVICES - 2				
VWBS50-100	NHC Wireless Broadband - 50Mb/100Gb	\$154.95	1	\$154.95
[CRCBA850R]	Cradlepoint - CBA850 - Rental	\$34.95	1	\$34.95
SUBTOTAL:				\$189.90

TOTAL MONTHLY RECURRING CHARGES: \$189.90

NRC Services

ITEM CODE	DESCRIPTION	EACH	QTY	TOTAL
INSTALLATION SERVICES				
[WNRC]	Wireless Data Set Up Charge	\$99.00	1	\$99.00
SUBTOTAL:				\$99.00

TOTAL NON-RECURRING CHARGES: \$99.00

Please note...

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- NHC Surcharges: Maintenance & Repair Program and Interstate Center Cost Recovery per Terms of Service
- State & Federal Taxes and Surcharges not included

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NHC Document: SOA - Service Order Addendum - v1



SERVICE ORDER ADDENDUM

QUOTE ID# 5179502982

CUSTOMER NAME: CAPITAL AREA COMMUNITY ACTION AGENCY

TERMS AND CONDITIONS

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Agreed to on behalf of Customer by:

NAME: Tim Center

TITLE: Chief Executive Officer

Tim Center

AUTHORIZED SIGNATURE _____ DATE: 04 / 18 / 2022

Agreed to on behalf of NHC by:

NAME: _____






TITLE: _____

AUTHORIZED SIGNATURE _____ DATE: _____

NHC Document: SOA - Service Order Addendum - v1

TITLE Service Agreement - CACAA - 950 Mamie Scott Dr. - Wireless...
FILE NAME Service Addendum ...on - 04.18.22.pdf
DOCUMENT ID 66ecf91f5682032779ffae4d43bdb560922c34a8
AUDIT TRAIL DATE FORMAT MM / DD / YYYY
STATUS • Signed

Document History

 E-SIGN DISCLOSURE ACCEPTED	03 / 14 / 2022 12:00:16 UTC-4	Electronic record and signature disclosure accepted by (tim.center@cacaainc.org) IP: 75.144.32.193 GUID: 89cccd9fd9da1f0c98403c1218d3ec632138c20b
 SENT	04 / 18 / 2022 07:59:51 UTC-4	Sent for signature to Tim Center (tim.center@cacaainc.org) from info@myresourcepartners.com IP: 45.25.159.210
 VIEWED	04 / 18 / 2022 08:16:38 UTC-4	Viewed by Tim Center (tim.center@cacaainc.org) IP: 50.215.213.249
 SIGNED	04 / 18 / 2022 08:22:02 UTC-4	Signed by Tim Center (tim.center@cacaainc.org) IP: 50.215.213.249
 COMPLETED	04 / 18 / 2022 08:22:02 UTC-4	The document has been completed.



SERVICE ORDER ADDENDUM

CUSTOMER NAME: CAPITAL AREA COMMUNITY ACTION AGENCY

NHC SALES: Jason Swann

PARTNER: TCG

SUB AGENT:

QUOTE NUMBER	DATE PREPARED	EXPIRES ON		
7854150899	04/15/2022	7/12/2022		
DESCRIPTION	SERVICE ADDRESS	MRC	NRC	
Internet - COAX 100M/10M	25 ISLAND DR, EASTPOINT, FL 32328	\$235.00	\$0.00	
	<i>* Please see the following page for quote details</i>			
	<i>Order Total</i>	\$235.00	\$0.00	

NHC Document: SOA - Service Order Addendum - v1



LOCATION SERVICE QUOTE 1

QUOTE ID# 7854150898

MONTH TERM 36

PREPARED FOR: CAPITAL AREA COMMUNITY ACTION AGENCY

TOTAL MRC \$235.00

SERVICE ADDRESS: 25 ISLAND DR, EASTPOINT, FL 32328

TOTAL NRC \$0.00

MRC Services				
ITEM CODE	DESCRIPTION	EACH	QTY	TOTAL
NETWORK SERVICES - 1				
[IPCT2M]	IP Circuit - 100/10	\$179.00	1	\$179.00
[IPCAC2M]	IP Coordinated Access Charge	\$32.00	1	\$32.00
[RTR2M]	Carrier Equipment	\$0.00	1	\$0.00
[PADRES2M]	Static IP - 5	\$24.00	1	\$24.00
SUBTOTAL:				\$235.00
TOTAL MONTHLY RECURRING CHARGES:				\$235.00

NRC Services				
ITEM CODE	DESCRIPTION	EACH	QTY	TOTAL
INSTALLATION SERVICES				
[DATASU2M]	IP Circuit - Install	\$0.00	1	\$0.00
SUBTOTAL:				\$0.00
TOTAL NON-RECURRING CHARGES:				\$0.00

Please note...

- Network Access - installation is not guaranteed until site survey complete
- NHC Account Fees: OSS Recovery Fee - \$8.98 & Paper Bill - \$10 (Assigned to Corporate Account)
- NHC Surcharges: Maintenance & Repair Program and Interstate Carrier Cost Recovery per Terms of Service
- State & Federal Taxes and Surcharges not included

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NHC Document: SOA - Service Order Addendum - v1



SERVICE ORDER ADDENDUM

QUOTE ID# 7854150899

CUSTOMER NAME: CAPITAL AREA COMMUNITY ACTION AGENCY

TERMS AND CONDITIONS

- 1) **Terms of Service:** By signing this Service Order Addendum ("SOA") with New Horizon Communications Corp. ("NHC"), the Customer agrees to incorporate the SOA, the accompanying Master Service Agreement, any Addendum to the Master Service Agreement, and NHC's online Terms of Service ("TOS") posted at <https://nhcgrp.com/terms-of-service>. The order of preference for the interpretation of the provisions of each of these documents is set forth in paragraph one of the TOS.
- 2) The quotes for pricing of services set forth in this SOA is valid for 60 days from the date of this SOA. The prices and charges set forth in this SOA does not include taxes, fees and surcharges (if applicable), any additional equipment, cabling or pre-installation work, added features (including unknown features on assumed services), shipping, optional features, or services that may have been added at the customer's request prior to installation and billing. Fees and surcharges are set forth at <https://nhcgrp.com/terms-of-service>.
- 3) An address must be supplied and validated by RBOC/ILEC database. NHC is not responsible for an unvalidated address that doesn't match the location resulting in an inaccurate quota.
- 4) **Distance, Location Site Survey & Buildouts/Cabling:** Pricing and install intervals are based on the requested building location and available facilities. Additional costs for build-out and/or cabling may apply with some requested services (for example Broadband, GPON, and Ethernet type services).
- 5) **Confidential and Proprietary:** The SOA is provided to the Company listed above and may not be disclosed or forwarded to any other party without the express written consent of NHC.

CUSTOMER AUTHORIZATION

The signatory below represents and warrants his or her authority to execute, deliver and perform this Agreement on behalf of the Company named below. New Horizon shall be entitled to rely on any apparent or implied authority of such signatory, which shall result in a binding and enforceable agreement between New Horizon and the Company. Installation shall mean the date when NHC tests and turns up your service and we notify you that your service is ready for use.

Agreed to on behalf of Customer by

NAME: Tim Center

TITLE: Chief Executive Officer

Tim Center

AUTHORIZED SIGNATURE DATE: 04 / 18 / 2022

NHC Document: SOA - Service Order Addendum - v1

Agreed to on behalf of NHC by






NAME: _____

TITLE: _____

AUTHORIZED SIGNATURE DATE: _____

TITLE	Service Agreement - CACAA - 25 Island Drive - 100x10...
FILE NAME	Service Addendum ...22 - 100 x 10.pdf
DOCUMENT ID	5404b29221a2e5a3fa2a8c13fe2c16eea76ac9e3
AUDIT TRAIL DATE FORMAT	MM / DD / YYYY
STATUS	<ul style="list-style-type: none"> ● Signed

Document History

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 SENT	04 / 18 / 2022 07:56:02 UTC-4	Sent for signature to Tim Center (tim.center@cacaainc.org) from info@myresourcepartners.com IP: 45.25.159.210
 VIEWED	04 / 18 / 2022 08:12:26 UTC-4	Viewed by Tim Center (tim.center@cacaainc.org) IP: 50.215.213.249
 SIGNED	04 / 18 / 2022 08:30:54 UTC-4	Signed by Tim Center (tim.center@cacaainc.org) IP: 50.215.213.249
 COMPLETED	04 / 18 / 2022 08:30:54 UTC-4	The document has been completed.



SERVICE ORDER ADDENDUM

CUSTOMER NAME: CAPITAL AREA COMMUNITY ACTION AGENCY

NHC SALES: Jason Swann

PARTNER: TCG

SUB AGENT: TCG (Agent Admin)



QUOTE NUMBER	DATE PREPARED	EXPIRES ON	
8468747017	04/25/2022	7/21/2022	
DESCRIPTION	SERVICE ADDRESS	MRC	NRC
Internet - NHC Manual	222 6TH ST, APALACHCOOLA, FL 32320	\$235.00	\$0.00
<i>* Please see the following page for quote details</i>			
	<i>Order Total</i>	\$235.00	\$0.00

NHC Document: SOA - Service Order Addendum - v1



LOCATION SERVICE QUOTE 1

QUOTE ID# 8468747017

MONTH TERM 36

PREPARED FOR: CAPITAL AREA COMMUNITY ACTION AGENCY

TOTAL MRC \$235.00

SERVICE ADDRESS: 222 6TH ST, APALACHICOLA, FL 32320

TOTAL NRC \$0.00

MRC Services

ITEM CODE	DESCRIPTION	EACH	QTY	TOTAL
NETWORK SERVICES - 1				
[IPCT2M]	IP Circuit - 100/10	\$179.00	1	\$179.00
[IPCAC2M]	IP Coordinated Access Charge	\$32.00	1	\$32.00
[RTR2M]	Carrier Equipment	\$0.00	1	\$0.00
[IPADRES2M]	Static IP - 5	\$24.00	1	\$24.00
SUBTOTAL:				\$235.00

TOTAL MONTHLY RECURRING CHARGES: \$235.00

NRC Services

ITEM CODE	DESCRIPTION	EACH	QTY	TOTAL
INSTALLATION SERVICES				
[DATASU2M]	IP Circuit - Install	\$0.00	1	\$0.00
SUBTOTAL:				\$0.00

TOTAL NON-RECURRING CHARGES: \$0.00

Please note...

- Network Access - installation is not guaranteed until site survey complete
- NHC Account Fees: OSS Recovery Fee - \$8.99 & Paper Bill - \$10 (Assigned to Corporate Account)
- NHC Surcharges: Maintenance & Repair Program and Interstate Carrier Cost Recovery per Terms of Service
- State & Federal Taxes and Surcharges not included

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NHC Document: SOA - Service Order Addendum - v1



SERVICE ORDER ADDENDUM

QUOTE ID# 8468747017

CUSTOMER NAME: CAPITAL AREA COMMUNITY ACTION AGENCY

TERMS AND CONDITIONS

- 1) **Terms of Service:** By signing this Service Order Addendum ("SOA") with New Horizon Communications Corp. ("NHC"), the Customer agrees to incorporate the SOA, the accompanying Master Service Agreement, any Addendum to the Master Service Agreement, and NHC's online Terms of Service ("TOS") posted at <https://nhcgrp.com/terms-of-service>. The order of preference for the interpretation of the provisions of each of these documents is set forth in paragraph one of the TOS.
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The signatory below represents and warrants his or her authority to execute, deliver and perform this Agreement on behalf of the Company named below. New Horizon shall be entitled to rely on any apparent or implied authority of such signatory, which shall result in a binding and enforceable agreement between New Horizon and the Company. Installation shall mean the date when NHC tests and turns up your service and we notify you that your service is ready for use.

Agreed to on behalf of Customer by:

NAME: Tim Center

TITLE: Chief Executive Officer

Tim Center

AUTHORIZED SIGNATURE

DATE: 05/02/2022

Agreed to on behalf of NHC by:

NAME: _____

TITLE: _____






AUTHORIZED SIGNATURE

DATE: _____

NHC Document: SOA - Service Order Addendum - v1

TITLE	Apalachicola - Internet Circuit
FILE NAME	Apolachikola - NH...AA - 04.25.22.pdf
DOCUMENT ID	c7a5c23acbf7abcaf994ebcaa37ce9242c207090
AUDIT TRAIL DATE FORMAT	MM / DD / YYYY
STATUS	● Signed

Document History

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 VIEWED	05 / 02 / 2022 15:26:33 UTC-4	Viewed by Tim Center (tim.center@cacaainc.org) IP: 50.215.213.249
 SIGNED	05 / 02 / 2022 15:29:59 UTC-4	Signed by Tim Center (tim.center@cacaainc.org) IP: 50.215.213.249
 COMPLETED	05 / 02 / 2022 15:29:59 UTC-4	The document has been completed.



Sales Order

Account Executive

Mike Kushner
mike.kushner@vonage.com

Sales Order #: Q-559751
Customer: Capital Area Community Action Agency
Customer Contact: Margaret Watson
Sales Order Valid for Customer Signature Until: Mar 31, 2022 at 11:59 pm (EST)
Subscription Services Initial Term: 3 Year
Subscription Service Term Start Date: 45 Days After Sales Order Acceptance
Subscription Services Invoicing Frequency: Monthly
Payment Terms: Due on receipt
Sales Order Currency: USD

Contact your Account Executive with any questions

Included at no extra cost:

The "Vonage Business Cloud" Mobile app! Call and text using your personal business number on-the-go, check voicemails, access paid add-ons and more. Available on the App Store and Google Play. Mobile data charges may apply.

Quote #Q-559751

Name	Address	One time	Initial discounted price*
Corporate Primary	309 OFFICE PLAZA DR TALLAHASSEE, FL 32301 US	\$ 0.00	\$ 738.58

Corporate
 309 OFFICE PLAZA DR, TALLAHASSEE, FL 32301 US

Purchase order:

One time set up charge*

Product	Quantity	Unit price	Subtotal
Port Local Number	1	\$ 0.00	\$ 0.00
Yealink SIP-T43U with Power Supply - Purchase	57	\$ 114.99	\$ 6,554.43
Yealink SIP-T43U with Power Supply - Purchase Discount**			(\$ 6,554.43)
Location Activation	1	\$ 400.00	\$ 400.00
Location Activation Discount			(\$ 400.00)
Product total			\$ 0.00
Shipping			
Standard Shipping	60	\$ 0.00	\$ 0.00
County - Sales Tax			\$ 0.00
State - Sales Tax			\$ 0.00
Subtotal (excludes taxes)			\$ 0.00

Monthly charge (upon activation)[^]

Product	Quantity	Unit price	Subtotal
Unlimited Extension	60	\$ 14.99	\$ 899.40
Unlimited Extension Discount			50% OFF FOR 90 DAYS
Local Company Number	1	\$ 1.99	\$ 1.99
Local Company Number Discount			50% OFF FOR 90 DAYS
Call Group	1	\$ 0.00	\$ 0.00
Polycom Trio 8300 IP Conference Phone - Rental	2	\$ 14.99	\$ 29.98
Polycom Trio 8300 IP Conference Phone - Rental Discount			50% OFF FOR 90 DAYS
HT802 ATA - 2 Port Analog Telephone Adapter - Rental	1	\$ 0.00	\$ 0.00
Fees			
Recovery Fee			\$ 213.50
Emergency Services Fee			\$ 59.40
Taxes			
County - Sales Tax			\$ 2.03
State - Sales Tax			\$ 8.11
Local - Communications Service Tax NFR			\$ 75.22
State - Communications Service Tax NFR			\$ 53.64
State - E911 (VoIP)			\$ 10.00
State - Statutory Gross Receipts NFR (Business)			\$ 1.63
Federal - Federal Program Fee			\$ 99.86
State - Statutory Gross Receipts NFR			\$ 25.84
Subtotal [^]			\$ 1,204.27
Discount			(\$ 465.68)
Subtotal (including discounts) [^]			\$ 738.58

[^] Taxes, Fees, Customs, Duty, Shipping and Handling and other surcharges not included.

**While supplies last, the discounted equipment is only available for new account activations. Accounts must be active and in good standing for at least ninety (90) consecutive days following activation or the account will be charged the full cost of the equipment discount as noted in the above quote. Unless otherwise noted above, this offer cannot be combined with any other discounts or promotions and is not applicable to past purchases. International rate charges (if applicable), additional services, fees and taxes not included. The equipment is tied to the Vonage Business network. Shipping and handling charges may apply. Allow up to 2 weeks for shipping. Other restrictions may apply.

Calhoun

20859 CENTRAL AVE E
BLOUNTSTOWN, FL
32424 US

\$ 0.00

\$ 40.45

Calhoun
20859 CENTRAL AVE E, BLOUNTSTOWN, FL 32424 US

Purchase order:

One time set up charge[^]

Product	Quantity	Unit price	Subtotal
Port Local Number	1	\$ 0.00	\$ 0.00
Yealink SIP-T43U with Power Supply - Purchase	2	\$ 114.99	\$ 229.98
Yealink SIP-T43U with Power Supply - Purchase Discount**			(\$ 229.98)
Location Activation	1	\$ 100.00	\$ 100.00
Location Activation Discount			(\$ 100.00)
Product total			\$ 0.00
Shipping			
Standard Shipping	3	\$ 0.00	\$ 0.00
County - Sales Tax			\$ 0.00
State - Sales Tax			\$ 0.00
Subtotal (excludes taxes)			\$ 0.00

Monthly charge (upon activation)[^]

Product	Quantity	Unit price	Subtotal
Unlimited Extension	3	\$ 14.99	\$ 44.97
Unlimited Extension Discount			50% OFF FOR 90 DAYS
Local Company Number	1	\$ 1.99	\$ 1.99
Local Company Number Discount			50% OFF FOR 90 DAYS
Call Group	1	\$ 0.00	\$ 0.00
HT802 ATA - 2 Port Analog Telephone Adapter - Rental	1	\$ 0.00	\$ 0.00
Fees			
Recovery Fee			\$ 14.00
Emergency Services Fee			\$ 2.97
Taxes			
County - Sales Tax			\$ 0.08
State - Sales Tax			\$ 0.32

Local - Communications Service Tax NFR	\$ 3.63
State - Communications Service Tax NFR	\$ 2.97
State - E911 (VoIP)	\$ 1.20
State - Statutory Gross Receipts NFR (Business)	\$ 0.09
Federal - Federal Program Fee	\$ 5.58
State - Statutory Gross Receipts NFR	\$ 1.43
Subtotal ^	\$ 63.93
Discount	(\$ 23.48)
Subtotal (including discounts) ^	\$ 40.45

^ Taxes, Fees, Customs, Duty, Shipping and Handling and other surcharges not included.

**While supplies last, the discounted equipment is only available for new account activations. Accounts must be active and in good standing for at least ninety (90) consecutive days following activation or the account will be charged the full cost of the equipment discount as noted in the above quote. Unless otherwise noted above, this offer cannot be combined with any other discounts or promotions and is not applicable to past purchases. International rate charges (if applicable), additional services, fees and taxes not included. The equipment is tied to the Vonage Business network. Shipping and handling charges may apply. Allow up to 2 weeks for shipping. Other restrictions may apply.

Franklin	25 ISLAND DR EASTPOINT, FL 32328 US	\$ 0.00	\$ 64.42
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Franklin
25 ISLAND DR, EASTPOINT, FL 32328 US

Purchase order:

One time set up charge ^

Product	Quantity	Unit price	Subtotal
Port Local Number	1	\$ 0.00	\$ 0.00
Yealink SIP-T43U with Power Supply - Purchase	4	\$ 114.99	\$ 459.96
Yealink SIP-T43U with Power Supply - Purchase Discount**			(\$ 459.96)
Location Activation	1	\$ 100.00	\$ 100.00
Location Activation Discount			(\$ 100.00)
Product total			\$ 0.00
Shipping			
Standard Shipping	5	\$ 0.00	\$ 0.00
County - Sales Tax			\$ 0.00
State - Sales Tax			\$ 0.00
Subtotal (excludes taxes)			\$ 0.00

Monthly charge (upon activation)[^]

Product	Quantity	Unit price	Subtotal
Unlimited Extension	5	\$ 14.99	\$ 74.95
Unlimited Extension Discount			50% OFF FOR 90 DAYS
Local Company Number	1	\$ 1.99	\$ 1.99
Local Company Number Discount			50% OFF FOR 90 DAYS
Call Group	1	\$ 0.00	\$ 0.00
HT802 ATA - 2 Port Analog Telephone Adapter - Rental	1	\$ 0.00	\$ 0.00
Fees			
Recovery Fee			\$ 21.00
Emergency Services Fee			\$ 4.95
Taxes			
County - Communications Service Tax NFR			\$ 1.45
County - Sales Tax			\$ 0.09
State - Sales Tax			\$ 0.53
State - Communications Service Tax NFR			\$ 4.76
State - E911 (VoIP)			\$ 2.00
State - Statutory Gross Receipts NFR (Business)			\$ 0.15
Federal - Federal Program Fee			\$ 8.88
State - Statutory Gross Receipts NFR			\$ 2.30
Subtotal [^]			\$ 102.89
Discount			(\$ 38.47)
Subtotal (Including discounts) [^]			\$ 64.42

[^] Taxes, Fees, Customs, Duty, Shipping and Handling and other surcharges not included.

**While supplies last, the discounted equipment is only available for new account activations. Accounts must be active and in good standing for at least ninety (90) consecutive days following activation or the account will be charged the full cost of the equipment discount as noted in the above quote. Unless otherwise noted above, this offer cannot be combined with any other discounts or promotions and is not applicable to past purchases. International rate charges (if applicable), additional services, fees and taxes not included. The equipment is tied to the Vonage Business network. Shipping and handling charges may apply. Allow up to 2 weeks for shipping. Other restrictions may apply.

Jefferson CAP

1155 N JEFFERSON ST
MONTICELLO, FL
32344 US

\$ 0.00

\$ 28.46

Jefferson CAP
 1155 N JEFFERSON ST, MONTICELLO, FL 32344 US

Purchase order:

One time set up charge[^]

Product	Quantity	Unit price	Subtotal
Port Local Number	1	\$ 0.00	\$ 0.00
Yealink SIP-T43U with Power Supply - Purchase	1	\$ 114.99	\$ 114.99
Yealink SIP-T43U with Power Supply - Purchase Discount**			(\$ 114.99)
Location Activation	1	\$ 100.00	\$ 100.00
Location Activation Discount			(\$ 100.00)
Product total			\$ 0.00
Shipping			
Standard Shipping	2	\$ 0.00	\$ 0.00
County - Sales Tax			\$ 0.00
State - Sales Tax			\$ 0.00
Subtotal (excludes taxes)			\$ 0.00

Monthly charge (upon activation)[^]

Product	Quantity	Unit price	Subtotal
Unlimited Extension	2	\$ 14.99	\$ 29.98
Unlimited Extension Discount			50% OFF FOR 90 DAYS
Local Company Number	1	\$ 1.99	\$ 1.99
Local Company Number Discount			50% OFF FOR 90 DAYS
Call Group	1	\$ 0.00	\$ 0.00
HT802 ATA - 2 Port Analog Telephone Adapter - Rental	1	\$ 0.00	\$ 0.00
Fees			
Recovery Fee			\$ 10.50
Emergency Services Fee			\$ 1.98
Taxes			
County - Sales Tax			\$ 0.04
State - Sales Tax			\$ 0.21
Local - Communications Service Tax NFR			\$ 2.12
State - Communications Service Tax NFR			\$ 2.08
State - E911 (VoIP)			\$ 0.80

State - Statutory Gross Receipts NFR (Business)	\$ 0.06
Federal - Federal Program Fee	\$ 3.92
State - Statutory Gross Receipts NFR	\$ 1.01
Subtotal ^	\$ 44.45
Discount	(\$ 15.98)
Subtotal (including discounts) ^	\$ 28.46

^ Taxes, Fees, Customs, Duty, Shipping and Handling and other surcharges not included.

**While supplies last, the discounted equipment is only available for new account activations. Accounts must be active and in good standing for at least ninety (90) consecutive days following activation or the account will be charged the full cost of the equipment discount as noted in the above quote. Unless otherwise noted above, this offer cannot be combined with any other discounts or promotions and is not applicable to past purchases. International rate charges (if applicable), additional services, fees and taxes not included. The equipment is tied to the Vonage Business network. Shipping and handling charges may apply. Allow up to 2 weeks for shipping. Other restrictions may apply.

Jefferson HS	950 MAMIE SCOTT DR MONTICELLO, FL 32344 US	\$ 0.00	\$ 28.46
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Jefferson HS
950 MAMIE SCOTT DR, MONTICELLO, FL 32344 US

Purchase order:

One time set up charge ^

Product	Quantity	Unit price	Subtotal
Port Local Number	1	\$ 0.00	\$ 0.00
Yealink SIP-T43U with Power Supply - Purchase	1	\$ 114.99	\$ 114.99
Yealink SIP-T43U with Power Supply - Purchase Discount			(\$ 114.99)
Location Activation	1	\$ 100.00	\$ 100.00
Location Activation Discount			(\$ 100.00)
Product total			\$ 0.00
Shipping			
Standard Shipping	2	\$ 0.00	\$ 0.00
County - Sales Tax			\$ 0.00
State - Sales Tax			\$ 0.00
Subtotal (excludes taxes)			\$ 0.00

Monthly charge (upon activation) ^

Product	Quantity	Unit price	Subtotal
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Unlimited Extension	2	\$ 14.99	\$ 29.98
Unlimited Extension Discount			50% OFF FOR 90 DAYS
Local Company Number	1	\$ 1.99	\$ 1.99
Local Company Number Discount			50% OFF FOR 90 DAYS
Call Group	1	\$ 0.00	\$ 0.00
HT802 ATA - 2 Port Analog Telephone Adapter - Rental	1	\$ 0.00	\$ 0.00
Fees			
Recovery Fee			\$ 10.50
Emergency Services Fee			\$ 1.98
Taxes			
County - Sales Tax			\$ 0.04
State - Sales Tax			\$ 0.21
Local - Communications Service Tax NFR			\$ 2.12
State - Communications Service Tax NFR			\$ 2.08
State - E911 (VoIP)			\$ 0.80
State - Statutory Gross Receipts NFR (Business)			\$ 0.06
Federal - Federal Program Fee			\$ 3.92
State - Statutory Gross Receipts NFR			\$ 1.01
Subtotal ^			\$ 44.45
Discount			(\$ 15.98)
Subtotal (Including discounts) ^			\$ 28.46

^ Taxes, Fees, Customs, Duty, Shipping and Handling and other surcharges not included.

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Wakulla	2889 CRAWFORDVILLE HWY Suite A CRAWFORDVILLE, FL 32327 US	\$ 0.00	\$ 40.45
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Wakulla
2889 CRAWFORDVILLE HWY, Suite A CRAWFORDVILLE, FL 32327 US

Purchase order:

One time set up charge *

Product	Quantity	Unit price	Subtotal
Port Local Number	1	\$ 0.00	\$ 0.00
Yealink SIP-T43U with Power Supply - Purchase	2	\$ 114.99	\$ 229.98
Yealink SIP-T43U with Power Supply - Purchase Discount**			(\$ 229.98)
Location Activation	1	\$ 100.00	\$ 100.00
Location Activation Discount			(\$ 100.00)
Product total			\$ 0.00
Shipping			
Standard Shipping	3	\$ 0.00	\$ 0.00
County - Sales Tax			\$ 0.00
State - Sales Tax			\$ 0.00
Subtotal (excludes taxes)			\$ 0.00

Monthly charge (upon activation)^

Product	Quantity	Unit price	Subtotal
Unlimited Extension	3	\$ 14.99	\$ 44.97
Unlimited Extension Discount			50% OFF FOR 90 DAYS
Local Company Number	1	\$ 1.99	\$ 1.99
Local Company Number Discount			50% OFF FOR 90 DAYS
Call Group	1	\$ 0.00	\$ 0.00
HT802 ATA - 2 Port Analog Telephone Adapter - Rental	1	\$ 0.00	\$ 0.00
Fees			
Recovery Fee			\$ 14.00
Emergency Services Fee			\$ 2.97
Taxes			
County - Communications Service Tax NFR			\$ 3.51
County - Sales Tax			\$ 0.05
State - Sales Tax			\$ 0.32
State - Communications Service Tax NFR			\$ 2.97
State - E911 (VoIP)			\$ 1.20
State - Statutory Gross Receipts NFR (Business)			\$ 0.09
Federal - Federal Program Fee			\$ 5.58

State - Statutory Gross Receipts NFR	\$ 1.43
Subtotal ^	\$ 63.93
Discount	(\$ 23.48)
Subtotal (including discounts) ^	\$ 40.45

^ Taxes, Fees, Customs, Duty, Shipping and Handling and other surcharges not included.

**While supplies last, the discounted equipment is only available for new account activations. Accounts must be active and in good standing for at least ninety (90) consecutive days following activation or the account will be charged the full cost of the equipment discount as noted in the above quote. Unless otherwise noted above, this offer cannot be combined with any other discounts or promotions and is not applicable to past purchases. International rate charges (if applicable), additional services, fees and taxes not included. The equipment is tied to the Vonage Business network. Shipping and handling charges may apply. Allow up to 2 weeks for shipping. Other restrictions may apply.

Annex	347 OFFICE PLAZA DR TALLAHASSEE, FL 32301 US	\$ 0.00	\$ 40.45
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Annex
347 OFFICE PLAZA DR, TALLAHASSEE, FL 32301 US

Purchase order:

One time set up charge ^

Product	Quantity	Unit price	Subtotal
Port Local Number	1	\$ 0.00	\$ 0.00
Yealink SIP-T43U with Power Supply - Purchase	2	\$ 114.99	\$ 229.98
Yealink SIP-T43U with Power Supply - Purchase Discount**			(\$ 229.98)
Location Activation	1	\$ 100.00	\$ 100.00
Location Activation Discount			(\$ 100.00)
Product total			\$ 0.00
Shipping			
Standard Shipping	3	\$ 0.00	\$ 0.00
County - Sales Tax			\$ 0.00
State - Sales Tax			\$ 0.00
Subtotal (excludes taxes)			\$ 0.00

Monthly charge (upon activation) ^

Product	Quantity	Unit price	Subtotal
Unlimited Extension	3	\$ 14.99	\$ 44.97
Unlimited Extension Discount			50% OFF FOR 90 DAYS

Local Company Number	1	\$ 1.99	\$ 1.99
Local Company Number Discount			50% OFF FOR 90 DAYS
Call Group	1	\$ 0.00	\$ 0.00
HT802 ATA - 2 Port Analog Telephone Adapter - Rental	1	\$ 0.00	\$ 0.00
Fees			
Recovery Fee			\$ 14.00
Emergency Services Fee			\$ 2.97
Taxes			
County - Sales Tax			\$ 0.08
State - Sales Tax			\$ 0.32
Local - Communications Service Tax NFR			\$ 4.17
State - Communications Service Tax NFR			\$ 2.97
State - E911 (VoIP)			\$ 1.20
State - Statutory Gross Receipts NFR (Business)			\$ 0.09
Federal - Federal Program Fee			\$ 5.58
State - Statutory Gross Receipts NFR			\$ 1.43
Subtotal ^			\$ 63.93
Discount			(\$ 23.48)
Subtotal (including discounts) ^			\$ 40.45

^ Taxes, Fees, Customs, Duty, Shipping and Handling and other surcharges not included.

**While supplies last, the discounted equipment is only available for new account activations. Accounts must be active and in good standing for at least ninety (90) consecutive days following activation or the account will be charged the full cost of the equipment discount as noted in the above quote. Unless otherwise noted above, this offer cannot be combined with any other discounts or promotions and is not applicable to past purchases. International rate charges (if applicable), additional services, fees and taxes not included. The equipment is tied to the Vonage Business network. Shipping and handling charges may apply. Allow up to 2 weeks for shipping. Other restrictions may apply.

Marbry	240 MABRY ST TALLAHASSEE, FL 32304 US	\$ 0.00	\$ 40.45
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Marbry
240 MABRY ST, TALLAHASSEE, FL 32304 US

Purchase order:

One time set up charge ^

Product	Quantity	Unit price	Subtotal
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Port Local Number	1	\$ 0.00	\$ 0.00
Yealink SIP-T43U with Power Supply - Purchase	2	\$ 114.99	\$ 229.98
Yealink SIP-T43U with Power Supply - Purchase Discount**			(\$ 229.98)
Location Activation	1	\$ 100.00	\$ 100.00
Location Activation Discount			(\$ 100.00)
Product total			\$ 0.00
Shipping			
Standard Shipping	3	\$ 0.00	\$ 0.00
County - Sales Tax			\$ 0.00
State - Sales Tax			\$ 0.00
Subtotal (excludes taxes)			\$ 0.00

Monthly charge (upon activation)^

Product	Quantity	Unit price	Subtotal
Unlimited Extension	3	\$ 14.99	\$ 44.97
Unlimited Extension Discount			50% OFF FOR 90 DAYS
Local Company Number	1	\$ 1.99	\$ 1.99
Local Company Number Discount			50% OFF FOR 90 DAYS
Call Group	1	\$ 0.00	\$ 0.00
HT802 ATA - 2 Port Analog Telephone Adapter - Rental	1	\$ 0.00	\$ 0.00
Fees			
Recovery Fee			\$ 14.00
Emergency Services Fee			\$ 2.97
Taxes			
County - Sales Tax			\$ 0.08
State - Sales Tax			\$ 0.32
Local - Communications Service Tax NFR			\$ 4.17
State - Communications Service Tax NFR			\$ 2.97
State - E911 (VoIP)			\$ 1.20
State - Statutory Gross Receipts NFR (Business)			\$ 0.09
Federal - Federal Program Fee			\$ 5.58
State - Statutory Gross Receipts NFR			\$ 1.43
Subtotal ^			\$ 63.93

Discount

(\$ 23.48)

Subtotal (Including discounts) ^

\$ 40.45

^ Taxes, Fees, Customs, Duty, Shipping and Handling and other surcharges not included.

**While supplies last, the discounted equipment is only available for new account activations. Accounts must be active and in good standing for at least ninety (90) consecutive days following activation or the account will be charged the full cost of the equipment discount as noted in the above quote. Unless otherwise noted above, this offer cannot be combined with any other discounts or promotions and is not applicable to past purchases. International rate charges (if applicable), additional services, fees and taxes not included. The equipment is tied to the Vonage Business network. Shipping and handling charges may apply. Allow up to 2 weeks for shipping. Other restrictions may apply.

Louise B Royal

1124 N DUVAL ST
TALLAHASSEE, FL
32303 US

\$ 0.00

\$ 28.46

Louise B Royal

1124 N DUVAL ST, TALLAHASSEE, FL 32303 US

Purchase order:

One time set up charge^

Product	Quantity	Unit price	Subtotal
Port Local Number	1	\$ 0.00	\$ 0.00
Yealink SIP-T43U with Power Supply - Purchase	1	\$ 114.99	\$ 114.99
Yealink SIP-T43U with Power Supply - Purchase Discount**			(\$ 114.99)
Location Activation	1	\$ 100.00	\$ 100.00
Location Activation Discount			(\$ 100.00)
Product total			\$ 0.00
Shipping			
Standard Shipping	2	\$ 0.00	\$ 0.00
County - Sales Tax			\$ 0.00
State - Sales Tax			\$ 0.00
Subtotal (excludes taxes)			\$ 0.00

Monthly charge (upon activation)^

Product	Quantity	Unit price	Subtotal
Unlimited Extension	2	\$ 14.99	\$ 29.98
Unlimited Extension Discount			50% OFF FOR 90 DAYS
Local Company Number	1	\$ 1.99	\$ 1.99
Local Company Number Discount			50% OFF FOR 90 DAYS

Call Group	1	\$ 0.00	\$ 0.00
HT802 ATA - 2 Port Analog Telephone Adapter - Rental	1	\$ 0.00	\$ 0.00
Fees			
Recovery Fee			\$ 10.50
Emergency Services Fee			\$ 1.98
Taxes			
County - Sales Tax			\$ 0.05
State - Sales Tax			\$ 0.21
Local - Communications Service Tax NFR			\$ 2.91
State - Communications Service Tax NFR			\$ 2.08
State - E911 (VoIP)			\$ 0.80
State - Statutory Gross Receipts NFR (Business)			\$ 0.06
Federal - Federal Program Fee			\$ 3.92
State - Statutory Gross Receipts NFR			\$ 1.01
Subtotal ^			\$ 44.45
Discount			(\$ 15.98)
Subtotal (including discounts) ^			\$ 28.46

^ Taxes, Fees, Customs, Duty, Shipping and Handling and other surcharges not included.

**While supplies last, the discounted equipment is only available for new account activations. Accounts must be active and in good standing for at least ninety (90) consecutive days following activation or the account will be charged the full cost of the equipment discount as noted in the above quote. Unless otherwise noted above, this offer cannot be combined with any other discounts or promotions and is not applicable to past purchases. International rate charges (if applicable), additional services, fees and taxes not included. The equipment is tied to the Vonage Business network. Shipping and handling charges may apply. Allow up to 2 weeks for shipping. Other restrictions may apply.

South City	2813 S MERIDIAN ST TALLAHASSEE, FL 32301 US	\$ 0.00	\$ 40.45
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South City
2813 S MERIDIAN ST, TALLAHASSEE, FL 32301 US

Purchase order:

One time set up charge ^

Product	Quantity	Unit price	Subtotal
Port Local Number	1	\$ 0.00	\$ 0.00
Yealink SIP-T43U with Power Supply - Purchase	2	\$ 114.99	\$ 229.98

Yealink SIP-T43U with Power Supply - Purchase Discount**			(\$ 229.98)
Location Activation	1	\$ 100.00	\$ 100.00
Location Activation Discount			(\$ 100.00)
Product total			\$ 0.00
Shipping			
Standard Shipping	3	\$ 0.00	\$ 0.00
County - Sales Tax			\$ 0.00
State - Sales Tax			\$ 0.00
Subtotal (excludes taxes)			\$ 0.00
Monthly charge (upon activation)^			
Product	Quantity	Unit price	Subtotal
Unlimited Extension	3	\$ 14.99	\$ 44.97
Unlimited Extension Discount			50% OFF FOR 90 DAYS
Local Company Number	1	\$ 1.99	\$ 1.99
Local Company Number Discount			50% OFF FOR 90 DAYS
Call Group	1	\$ 0.00	\$ 0.00
HT802 ATA - 2 Port Analog Telephone Adapter - Rental	1	\$ 0.00	\$ 0.00
Fees			
Recovery Fee			\$ 14.00
Emergency Services Fee			\$ 2.97
Taxes			
County - Sales Tax			\$ 0.08
State - Sales Tax			\$ 0.32
Local - Communications Service Tax NFR			\$ 4.17
State - Communications Service Tax NFR			\$ 2.97
State - E911 (VoIP)			\$ 1.20
State - Statutory Gross Receipts NFR (Business)			\$ 0.09
Federal - Federal Program Fee			\$ 5.58
State - Statutory Gross Receipts NFR			\$ 1.43
Subtotal ^			\$ 63.93
Discount			(\$ 23.48)
Subtotal (Including discounts) ^			\$ 40.45

[^] Taxes, Fees, Customs, Duty, Shipping and Handling and other surcharges not included.

^{**}While supplies last, the discounted equipment is only available for new account activations. Accounts must be active and in good standing for at least ninety (90) consecutive days following activation or the account will be charged the full cost of the equipment discount as noted in the above quote. Unless otherwise noted above, this offer cannot be combined with any other discounts or promotions and is not applicable to past purchases. International rate charges (if applicable), additional services, fees and taxes not included. The equipment is tied to the Vonage Business network. Shipping and handling charges may apply. Allow up to 2 weeks for shipping. Other restrictions may apply.

Total (all locations)	One time	Initial discounted price [^]
	\$ 0.00	\$ 1,090.65

[^]Taxes, Fees, Customs, Duty, Shipping and Handling and other surcharges not included.

Please note:

1. Notwithstanding the then-current retention period (if any) for Customer Data; upon termination of the Agreement, Customer Data will be available to retrieve or download for a period of 30 days only. Thereafter, Vonage shall permanently delete all Customer Data. If termination occurs before the expiry of the then-current retention period (whether the standard Inclusive period or extension to that period), no refund will be available to the Customer.

2. Payments are due in the currency and on the terms and frequency stated in this Sales Order.

3. Any applicable taxes and fees will be determined based on the laws and regulations of the applicable authority(ies) governing the provision of the Services and purchase of Vonage Equipment in the Country/Region/location provided by Customer on this Sales Order

Validity and Authorized Signatures

This Sales Order remains valid for acceptance by Customer until the Sales Order expiration date as detailed above. Upon Customer acceptance, this Sales Order constitutes the valid and binding agreement between Vonage and the Customer identified below to purchase and use the Vonage products and services specified in this Sales Order. This Sales Order, together with any terms or conditions set forth in any applicable amendment, addendum, exhibit or schedule to this Sales Order, is subject to and governed by the Terms of Service Agreement set forth at <https://www.vonage.com/legal/unified-communications/tos/global-vc-tos/> (the "TOS"), which include provisions relating to payment, service term, early termination, limitations of liability and emergency services, and which are hereby made part of and incorporated by this reference into this Sales Order. Any capitalized terms not otherwise defined in this Sales Order shall have the meaning ascribed to such terms in the TOS. The Person who has accepted this Sales Order as stated below warrants that they are authorized to accept this Sales Order and to acknowledge and accept the TOS.

The authorized representative of Customer has accepted this Sales Order effective on the date below.

Customer Information

Name: Margaret Watson
Email Address: margaret.watson@cacaainc.org
Title: Executive Assistant
Accepted On: Wed Mar 23 18:13:51 GMT 2022



**ADDENDUM TO VONAGE BUSINESS SERVICE TERMS
Sales Order # Q-559751**

This Addendum is executed by and between Vonage Business Inc. ("Vonage Business") and the customer identified in the signature block below ("Customer") in connection with the above-referenced Sales Order ("Sales Order"). This Addendum supplements or amends the terms and conditions set forth at <https://www.vonage.com/legal/unified-communications/tos/global-vbc-tos/> (the "Service Terms"), which are referenced in and made part of the Sales Order. To the extent of any inconsistency between this Addendum and the Service Terms, this Addendum will control. Except as amended or supplemented by this Addendum, the Service Terms otherwise remain unchanged and in full force and effect. Defined terms in this Addendum have the same meaning given such terms in the Service Terms.

Notwithstanding anything to the contrary in the Service Terms, the Parties hereby agree as follows:

1. Early Termination/Reduction Right – Loss of Funding.

Notwithstanding anything to the contrary in the Service Terms, if, following the initial 12-months of the Initial Service Term, Customer fails to receive the appropriate government funding necessary to continue to pay for the Services associated with the above-referenced Sales Order, Customer may reduce or terminate the Services and associated monthly recurring revenue in direct proportion to the amount of funds that were being utilized per the government funding to fund the Services without early termination liability charges. If there are no funds available to pay for any of the Services, then Customer may terminate the Services associated with the above-referenced Sales Order without early termination liability charges.

Conditions to Reduction/Termination. The reduction/termination right in the previous paragraph is subject to the following additional conditions:

- a. Customer must provide Vonage with at least sixty (60) days' prior written notice of its' intent to reduce or terminate Services, as well as a copy of any formal notice it receives, or other documentation satisfactory to Vonage, that the government funding that is the source of funding for the Services will not be renewed, extended or continued, and that no other similar funding is available for such use.
- b. The termination or reduction right above shall not be the result of a decision by Customer to transfer portions of its telecommunication services to providers other than Vonage Business.
- c. Customer is responsible to pay for any charges incurred by Customer prior to the effective date of the termination or reduction.
- d. Customer may not exercise this termination or reduction right prior to expiration of the first 12-months of the Initial Service Term.
- e. Customer's account must be current and Customer must not otherwise be in default under the Agreement.
- f. The termination right is contingent upon the return to Vonage Business of all Vonage Business Equipment related to the terminated Services (including any free or promotional equipment).
- g. Any reduction/termination of in the Services not related to the conditions this Section 1 will be subject to the termination liability provisions set forth in the Service Terms.

The authorized representatives of Vonage Business and Customer have executed this Addendum below:

DocuSigned by:
Vonage Business Inc.
 By: *Reggie Scales*
E20D3B5E4531425...
 Name: **Reggie Scales**
 Title: **SVPSVP**
 Date: **3/23/2022**

DocuSigned by:
Capital Area Community Action Agency
 By: *Tim Center*
FDOC1955ED994F...
 Name: **Tim Center**
 Title: **Chief Executive Officer**
 Date: **3/23/2022**